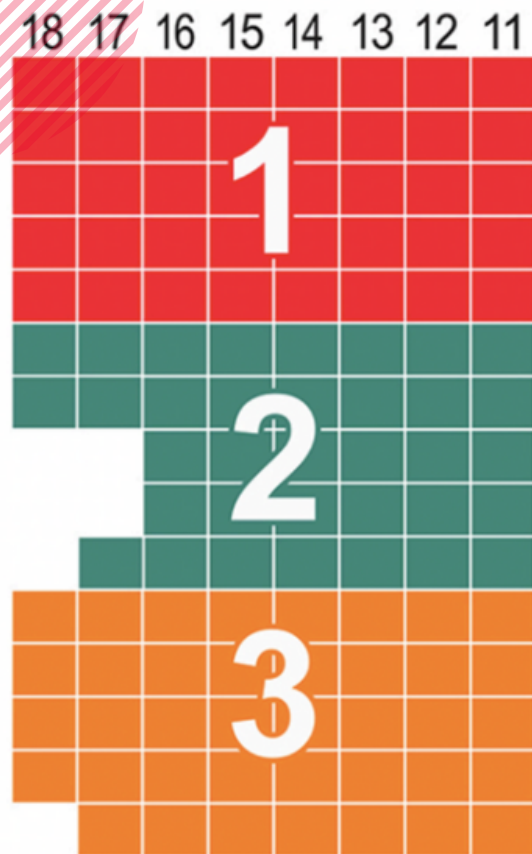


SEATING AND ACCESSIBILITY

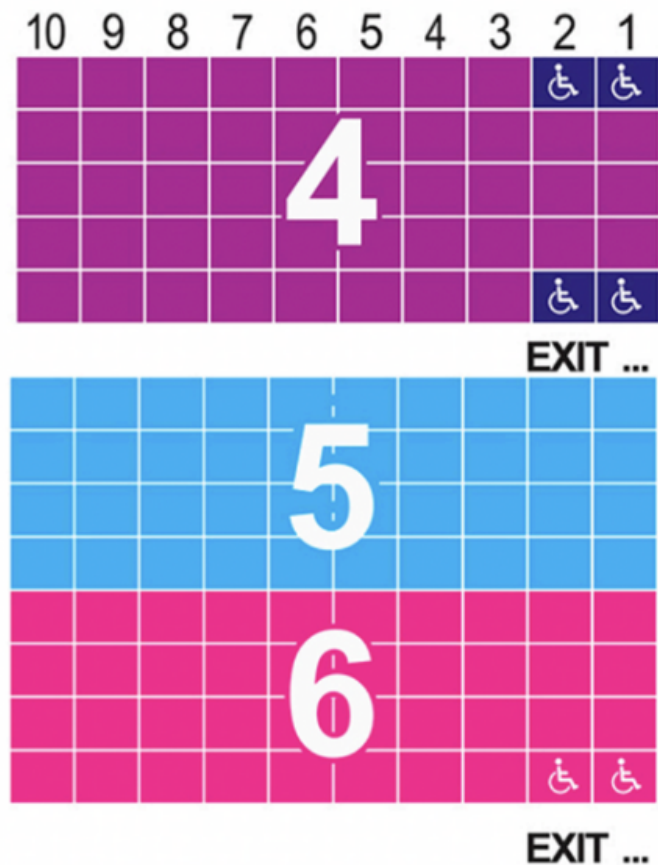
EVERYTHING YOU NEED TO KNOW TO PREPARE YOUR VISIT

SEATING CHART

Stage



A
B
C
D
E
F
G
H
I
J
K
L
M
N
O



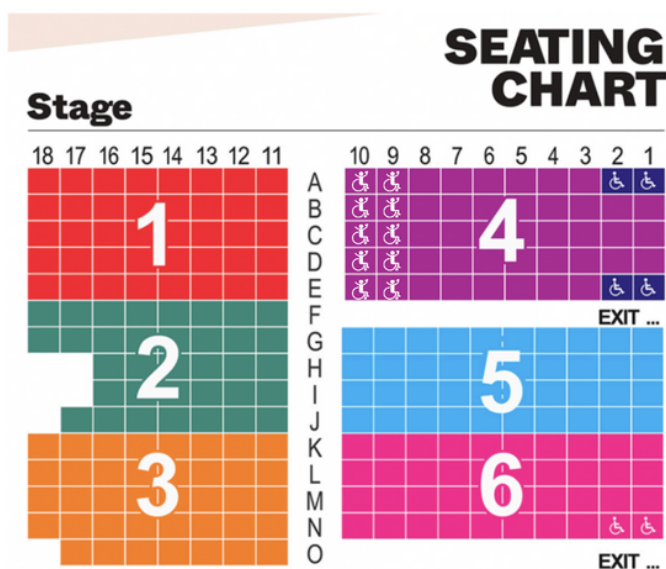
CONTENT

Page 2: Relaxed performance seating options

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Relaxed Performance Seating Options



Deciding on where to sit in the theatre.

Main Floor or Balcony Options

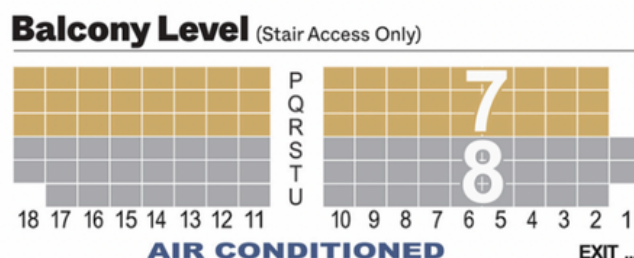
When deciding where to sit in the theatre there are many things to consider including physical accessibility, space preference, being close to an exit, and avoiding obstructions for visual and hearing considerations. In the following section, all of these aspects will be outlined for you to make an informed decision to create the best relaxed performance for you.

Purchasing a ticket.


Online or from the Box Office

Each ticket booked for a relaxed performance includes a single theatre seat or accessibility spot in the theatre. If you require additional space during the show please contact the box office at 519-583-2221 and we would be happy to work with you to ensure your comfort during the performance. Below are the details to consider before booking your tickets.

Check out the loom video on the website for step-by-step instructions on how to purchase a ticket online.



Accessibility Considerations

Mobility support <i>(more information on page 3-4)</i>	Visual support	Hearing support <i>(more information on page 5)</i>
<p>Accessibility seating is available on the MAIN FLOOR of the theatre Seats 9 and 10 in rows A-E are seats for individuals using a mobility device or aid during the show Seat 8 in rows A-E is a good option for individuals sitting in the theatre seat and need their mobility device close</p>	<p>Main Floor Option Seating as close to the stage will be best Rows A-C or row G center aisle <i>Please note: seats 17 and 18 behind row J are NOT a good option for visual considerations</i></p>	<p>We ask that you book your hearing device prior to the day of the show. To do so, add a note for the number of hearing devices you wish to sign out using the notes section upon checkout online Or call the box office to book a device <i>(phone number on page 5)</i></p>
<p>For patrons with walkers, the aisle seats are the best option Seats 1 and 8 in rows A- E main floor section 4 Seats 11 in sections 1,2, and 3 <i>Please note: walkers will be removed during the performance if not needed by the patron due to fire safety AND the back part of section 2 is on a slope</i></p>	<p>Balcony Option Row P provides a nice bird's eye view of the stage <i>Please note: the balcony is over 20 steps to climb and the seating is narrow in the rows</i></p>	<p>Hearing Device Pick Up  Hearing devices are available and can be picked up outside the theatre door on floor 2</p>
<p>Additional legroom available in all seats along row G</p>		

*row G is an exit row and will have high traffic at the beginning and end of each part of the show

	10	9	8	7	6	5	4	3	2	1
A	♿	♿							♿	♿
B	♿	♿								
C	♿	♿								
D	♿	♿								
E	♿	♿							♿	♿
F	EXIT ...									
G										
H										
I										
J										
K										
L										
M										
N									♿	♿
O	EXIT ...									

Seats 9 and 10 in rows A-E will be made into accessible seating for the relaxed performance



** theatre seats are low to the ground and narrow,*

Mobility Information

Accessible Seating Available

Additional seating for individuals who use a mobility device or aid is available during the relaxed performance. The photo beside shows the theatre view of where attendees will be able to sit in their mobility devices during the RP.

Mobility Device Support

Upon arrival at Lighthouse Theatre, an elevator is available to bring attendees to the theatre on floor 2 of the building (as shown below).

Once on floor 2, attendees using a mobility device or aid will have access to the theatre prior to other attendees to ensure everyone has the space they need to get settled in for the RP.

The ushers will show you to your accessible seat.

At intermission and at the end of the show, the theatre staff is happy to support you in any way needed upon request.

Please note: *that ushers are not trained to facilitate transfers of any kind and all mobility devices have to be moved out of the aisle ways during the show.*



Hearing Devices



Available for the relaxed performance

Hearing devices will be available for the relaxed performance you are planning to attend at Lighthouse Theatre.

Hearing Device Information

The hearing device increases the sound of the show for users by placing the headset over their ears

How to reserve a device?

Attendees are welcome to sign out a hearing device when checking out their show tickets online by adding a note before completing their seat reservation.

Or by calling the box office to request a hearing device be set aside for you.

Lighthouse Festival Theatre Box Office: 519-583-2221

Please note: that the quantity of hearing devices is limited

Where to pick up the device?

Hearing devices will be available for pick-up before entering the theatre at to the start of the show. Look for the house manager or the Hearing Device sign outside the theatre on the day of the performance.



Any questions about accessibility can be sent to Jaymieson O’Neill, Relaxed Performance Coordinator at rp@lighthouse theatre.com.